

Magiscard Cleaning Guide

How to manually clean the card feed roller

Enduro | Enduro+ | Rio Pro

Out of cards error 02:00

(If cards are loaded)

First check that Hand Feed Mode is OFF and visually confirm the rear roller rotates when a print job is sent. Also ensure cards have been separated (static) before loading into hopper, and hopper fits correctly.

This document will demonstrate how to perform a thorough manual clean of the card feed roller. Perform the normal clean procedure first, then you can use the same cleaning card as shown below to clean the card feed roller, as long as it has not dried out.



Clean rollers using the normal procedure



When cleaning is complete: Select NO



Choose MOVE CARD function



The arrows show the direction that the rollers will rotate when button is pushed



Lower the lid (DO NOT SHUT – lower) This gives easier access to the rear feed roller



The rear feed roller will ONLY rotate in reverse.
Fold the used cleaning card over, press the 'fold' onto the roller while pressing the button on the front to reverse the roller



Repeat this process a few times using a different part of the cleaning card.
Ensure though that the card has not dried out. If so, use a new card.

This can also be done with IPA and a lint free cloth, if available.
