

Guide to installing your Double-sided upgrade for Magicard Rio Pro 360 printers

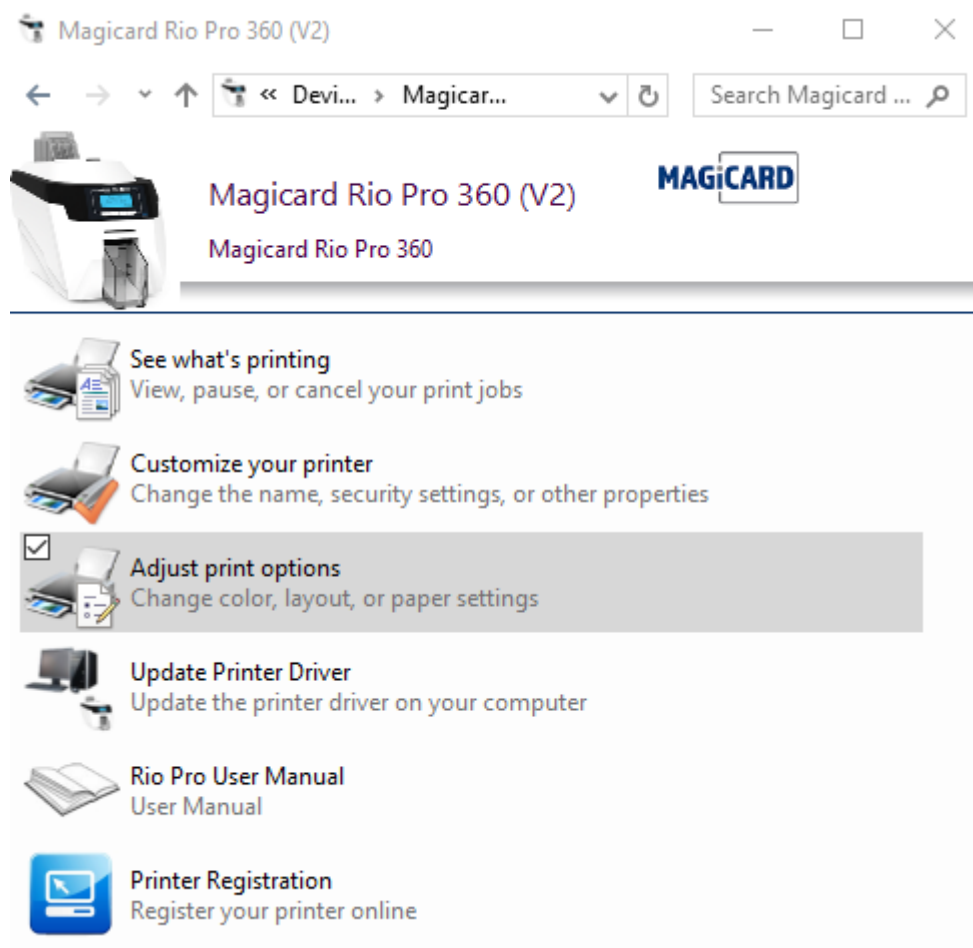
Installing a Double-sided upgrade to your Rio Pro 360 printer can be done in two ways, both through your printer driver.

If the printer is connected to an Internet-enabled PC: By downloading the Double-sided upgrade file securely from our webserver.

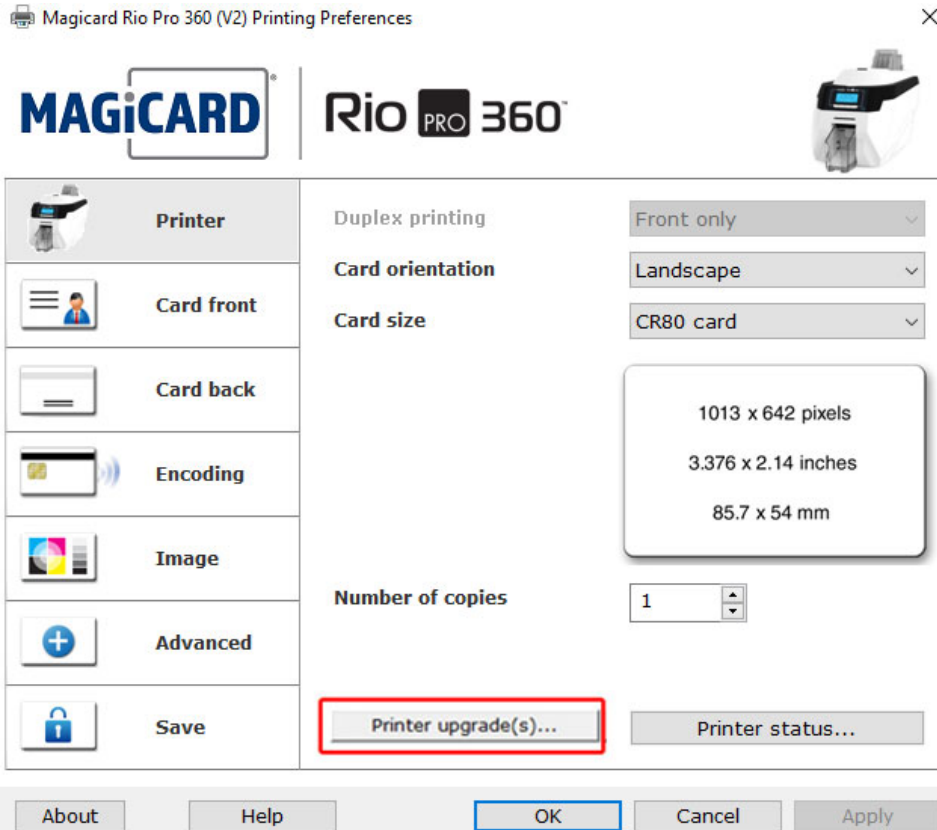
If the printer cannot be connected to an Internet-enabled PC: By downloading the Double-sided upgrade file from your support account and installing it offline from a connected PC.

Online Installation

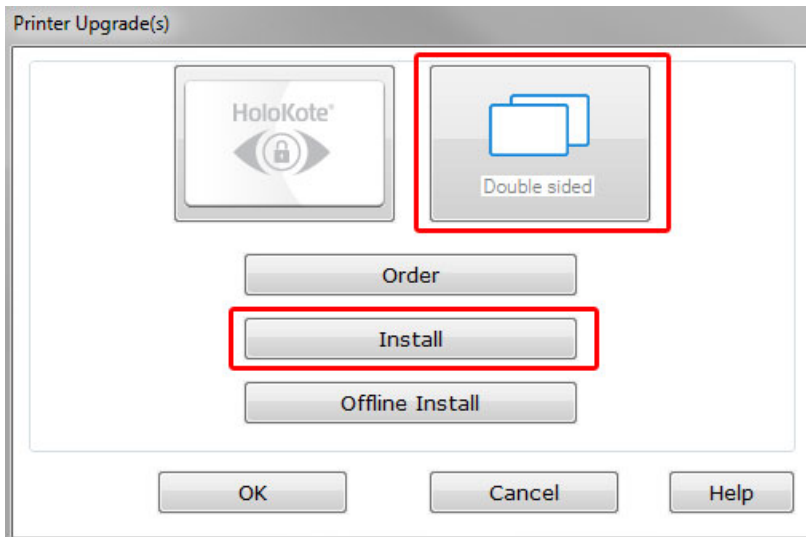
Open the Magicard Rio Pro 360 driver in the <**Devices and printers**> area of your Windows OS and then open <**Adjust printer options**>



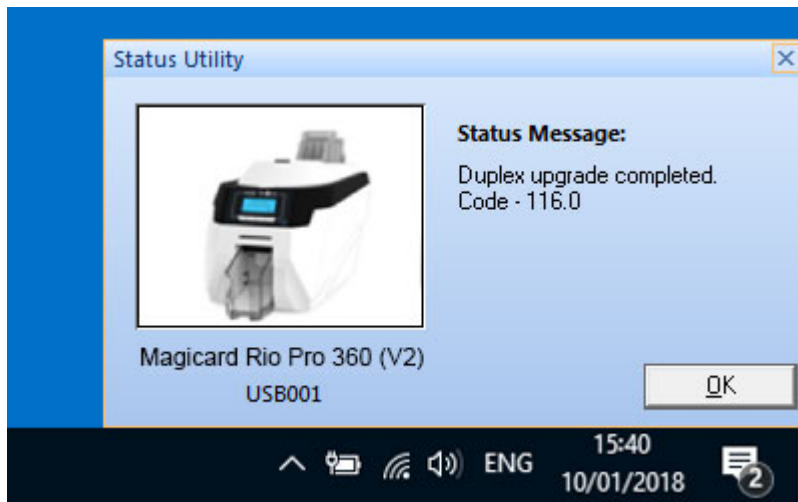
On the first <Printer tab> click <Printer upgrade(s)...> button



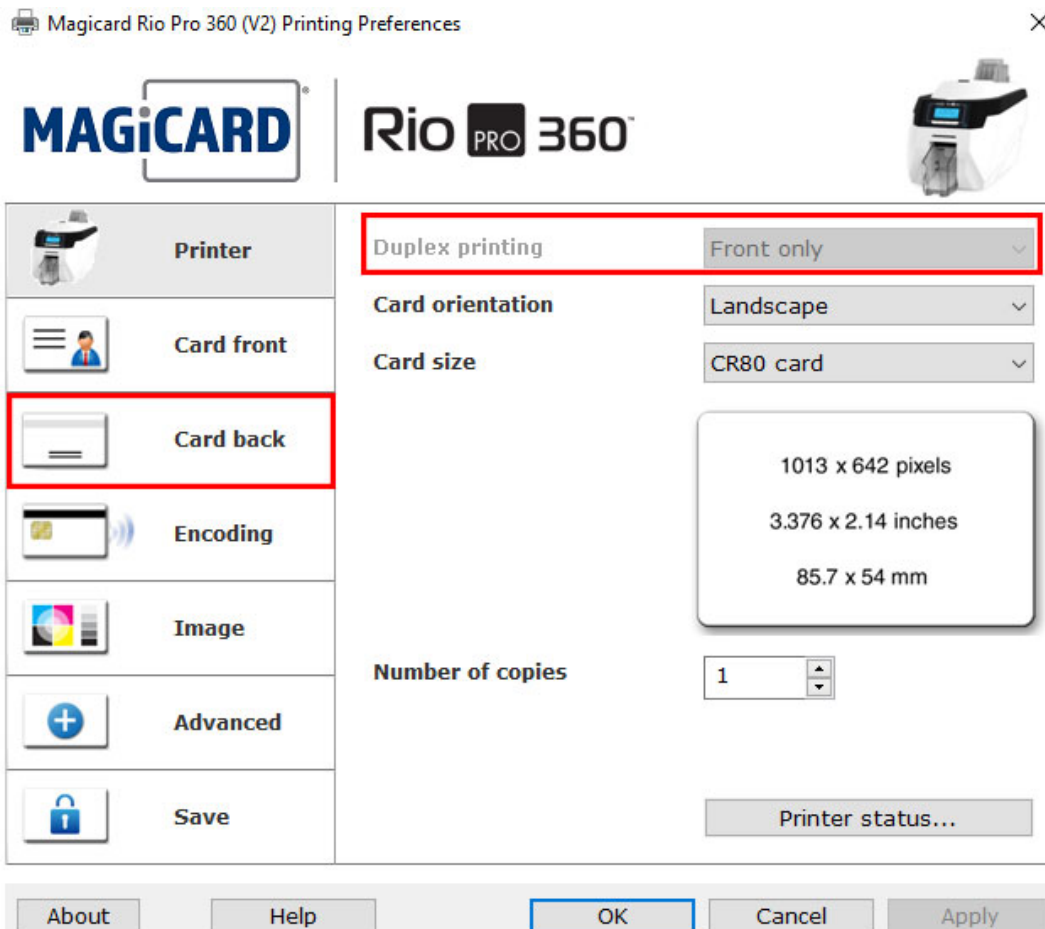
Navigate to the <Double sided upgrade> tab and click the <Install>. This will bring up a dialogue showing your printer connecting to the secure server to retrieve your upgrade file.



Once complete you will receive a confirmation dialog pop-up once your printer has been upgraded.



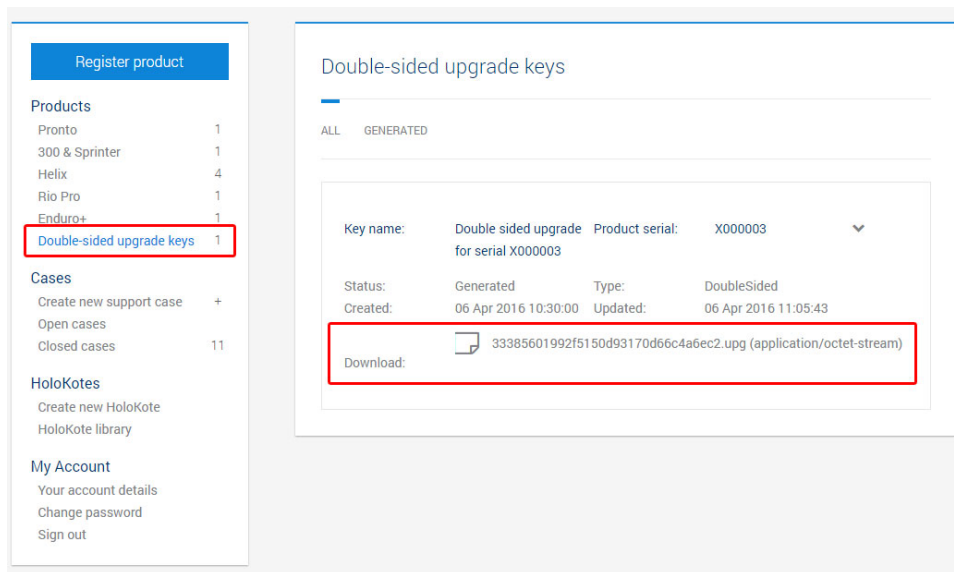
To check your printer has been successfully upgraded navigate to your **<printer tab>** and the **<Duplex printing option>** will be enabled as well as the **<Card back tab>** in the printer driver.




Offline installation

If your printer cannot be connected to an Internet-enabled computer it is possible to perform an offline installation.

To do this you will need to download your Double-sided upgrade file from your online support account and transfer it to a computer connected to your Rio Pro 360 printer via USB.



The screenshot shows a web interface with a left-hand navigation menu and a main content area. The navigation menu includes sections for 'Products', 'Cases', 'HoloKotes', and 'My Account'. Under 'Products', 'Double-sided upgrade keys' is highlighted with a red box and shows a count of 1. The main content area is titled 'Double-sided upgrade keys' and has tabs for 'ALL' and 'GENERATED'. Below the tabs, there is a table of generated keys. The first row is highlighted with a red box and contains the following information:



Key name:	Double sided upgrade for serial X000003	Product serial:	X000003	
Status:	Generated	Type:	DoubleSided	
Created:	06 Apr 2016 10:30:00	Updated:	06 Apr 2016 11:05:43	
Download:	 33385601992f5150d93170d66c4a6ec2.upg (application/octet-stream)			


Save this file to a known location such as the **<Desktop>** or **<My documents>** area of the computer which is connect to the Magicard Rio Pro 360 printer.


Next open the Magicard Rio Pro 360 driver in the **<Devices and printers>** area of your Windows OS and then open **<Adjust printer options>**


Magicard Rio Pro 360 (V2) — □ ×


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 **Magicard Rio Pro 360 (V2)** 
Magicard Rio Pro 360


 **See what's printing**
View, pause, or cancel your print jobs

 **Customize your printer**
Change the name, security settings, or other properties

 **Adjust print options**
Change color, layout, or paper settings

 **Update Printer Driver**
Update the printer driver on your computer

 **Rio Pro User Manual**
User Manual

 **Printer Registration**
Register your printer online

On the first <Printer tab> click <Printer upgrade(s)...> button



Rio PRO 360™



	Printer	Duplex printing	Front only
	Card front	Card orientation	Landscape
	Card back	Card size	CR80 card
	Encoding	1013 x 642 pixels 3.376 x 2.14 inches 85.7 x 54 mm	
	Image	Number of copies	1
	Advanced	Printer upgrade(s)...	Printer status...
	Save		

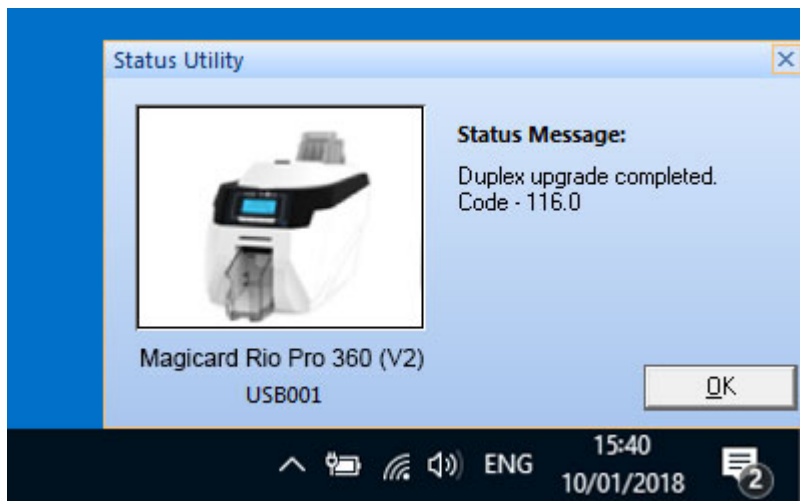
About Help OK Cancel Apply

Click on <Offline install>. Navigate to the file location of your saved printer upgrade file (.upg).

Printer Upgrade(s)

Order		
Install		
Offline Install		
OK	Cancel	Help

You will receive a confirmation message when the printer has been upgraded



To check your printer has been successfully upgraded navigate to your <printer tab> and the <Duplex printing option> will be enabled as well as the <Card back tab> in the printer driver.

