

Guide to installing your Double-sided upgrade for Magicard printers

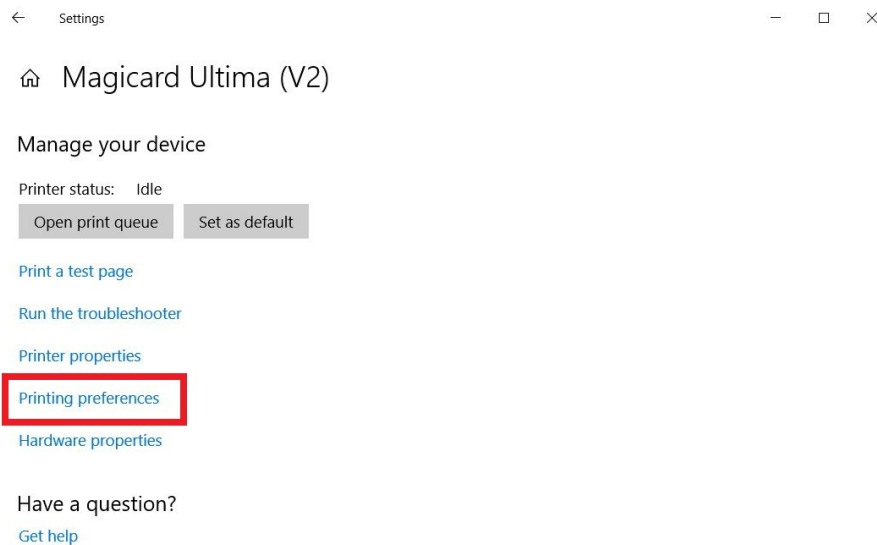
Installing a Double-sided upgrade to your Ultima printer can be done in two ways, both through your printer driver.

If the printer is connected to an Internet-enabled PC: By downloading the Double-sided upgrade file securely from our webserver.

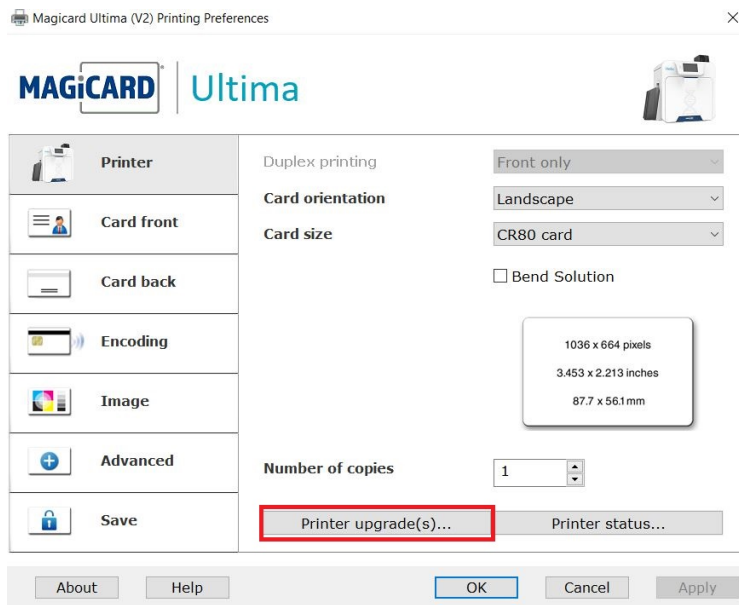
If the printer cannot be connected to an Internet-enabled PC: By downloading the Double-sided upgrade file from your support account and installing it offline from a connected PC.

Online Installation

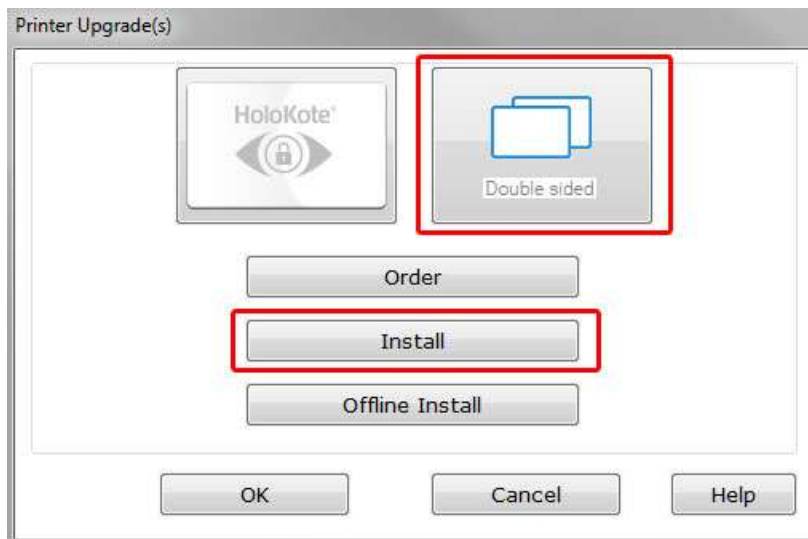
Open the Magicard Ultima driver in the <Devices and printers> area of your Windows OS and then open <Adjust printer options>



On the first <Printer tab> click <Printer upgrade(s)...> button



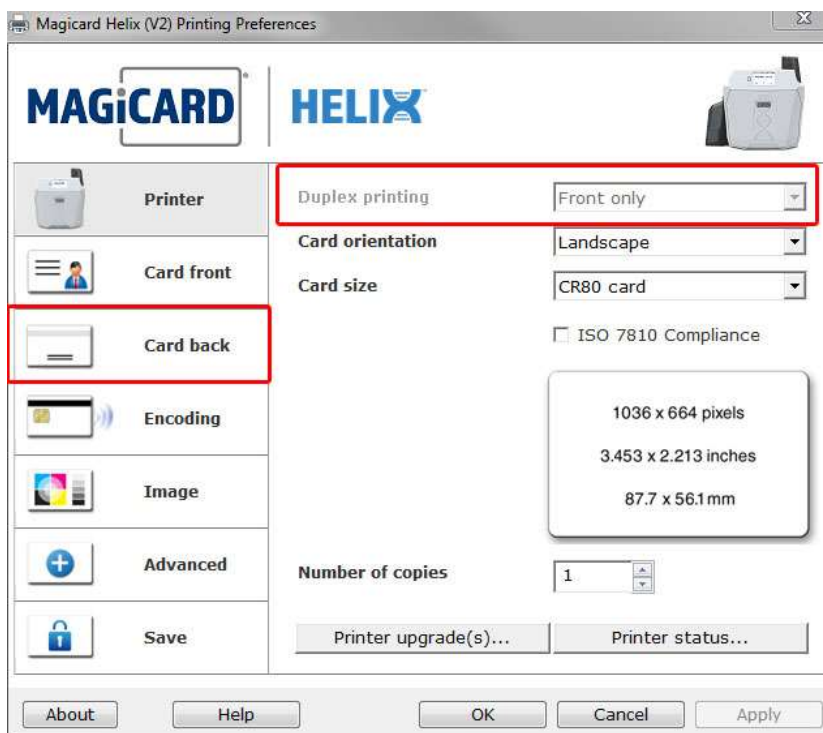
Navigate to the <Double sided upgrade> tab and click the <Install>. This will bring up a dialogue showing your printer connecting to the secure server to retrieve your upgrade file.



Once complete you will receive a confirmation dialog once your printer has been upgraded.



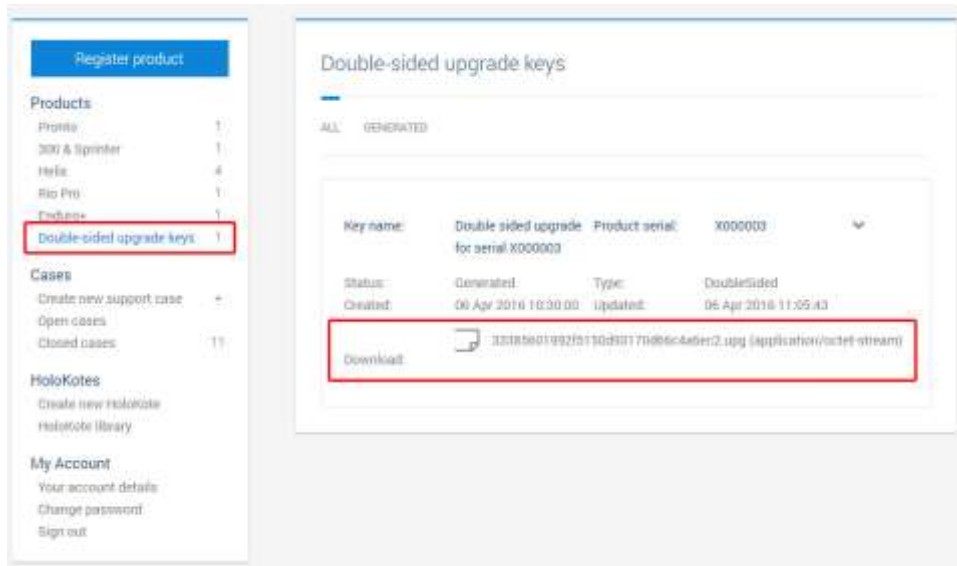
To check your printer has been successfully upgraded navigate to your **<printer tab>** and the **<Duplex printing option>** will be enabled as well as the **<Card back tab>** in the printer driver.



[Offline installation](#)

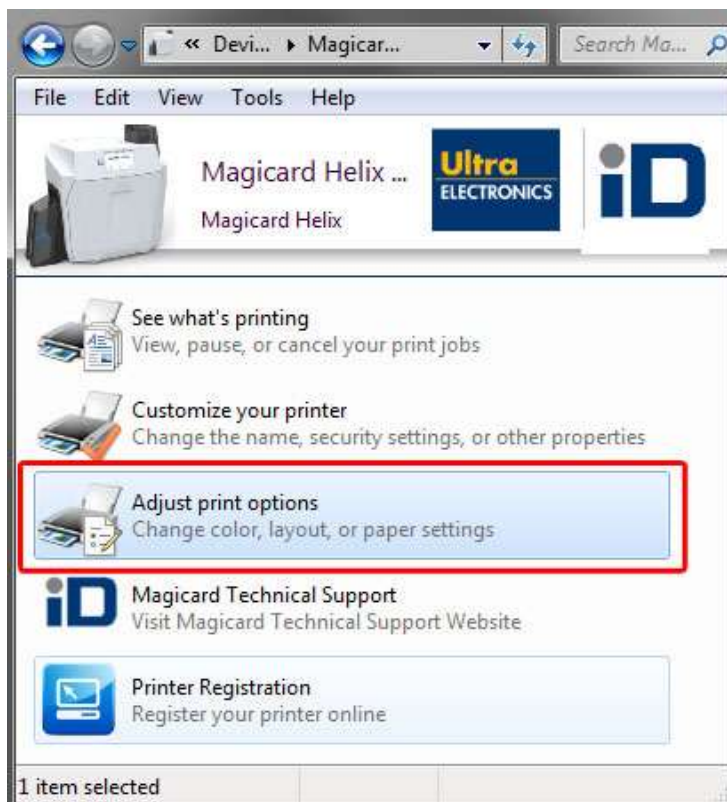
If your printer cannot be connected to an Internet-enabled computer it is possible to perform an offline installation.

To do this you will need to download your Double-sided upgrade file from your online support account and transfer it to a computer connected to your Ultima printer via USB.

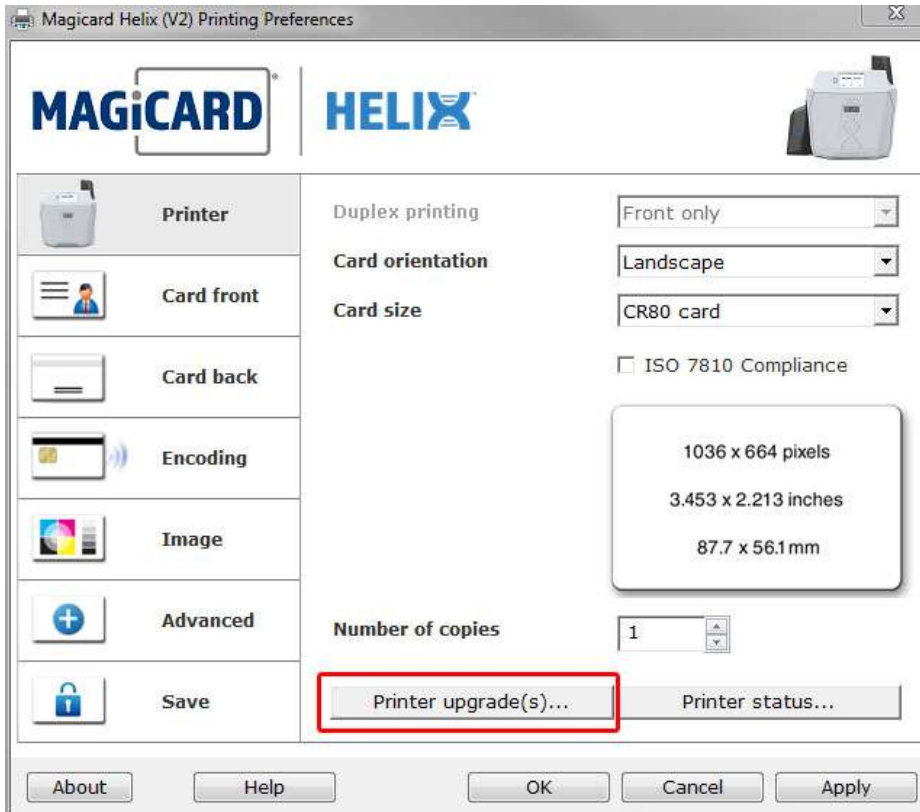


Save this file to a known location such as the **<Desktop>** or **<My documents>** area of the computer connect to the Ultima printer.

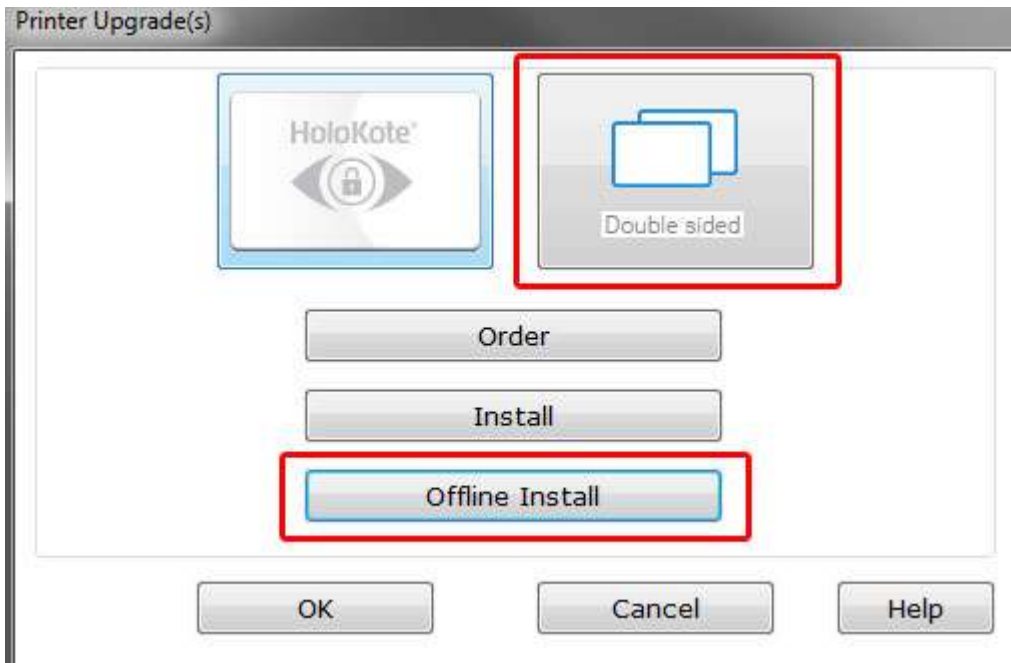
Next open the Magicard Ultima driver in the **<Devices and printers>** area of your Windows OS and then open **<Adjust printer options>**



On the first <Printer tab> click <Printer upgrade(s)...> button



Click on <Offline install>. Navigate to the file location of your saved printer upgrade file (.Upg).



You will receive a confirmation message when the printer has been upgraded



To check your printer has been successfully upgraded navigate to your <printer tab> and the <Duplex printing option> will be enabled as well as the <Card back tab> in the printer driver.

